

Many co-ops post a message above their door that says, "Everybody can shop at the co-op!" Yet it takes real work and commitment to go beyond words and extend an authentic sense of welcome, both for regular customers and those who are walking into the co-op for the first time. This year's Co-op Cafes builds on the past several years of national conversations. This year we focus on understanding how co-ops can actively and authentically create a sense of hospitality and welcome to all who would join or shop. During a daylong conversation with our co-op peers, we will deepen our understanding of the different motivations and needs of the people we seek to serve—current and prospective. We will take a critical look at the barriers that co-ops can unintentionally create, and collectively explore how our organizational culture, our physical stores, our messaging and programs, and our goods and services can contribute to weave a genuine welcome mat—for everybody.

Columinate invites you to the Co-op Cafe! Saturday, October 5, 9:30am-4:00pm Location: The Mark Spencer Hotel Portland, Oregon

Light breakfast and Co-op Bingo start at 8:30 \$60 per person. Bring 8 or more and 1 is free (8 for \$420)

Register at <u>columinate.coop/register</u>



This series is sponsored by <u>National Co+op Grocers (NCG)</u>, with additional support from <u>National</u> <u>Cooperative Bank (NCB)</u>, and produced by the Columinate as a series of regional events that make it possible for cooperators to come together to participate in a day of strategic conversation. Please plan to join us!

Register now: <u>columinate.coop/register</u>